

APPENDIX C - PRICING INDEX
DIR-SDD-2514
VERIZON BUSINESS NETWORK SERVICES, INC

SERVICES

Application Vulnerability Scanning. A web-based application service hosted by Verizon Business to provide customers with the ability to assess their internal and external web sites for Vulnerabilities and to provide remediation information to proactively and efficiently fix those vulnerabilities.

DOS Defense (Mitigation & Detection). Verizon's DOS Defense service is a network-based DDoS protection service that provides customers the ability to detect and divert potentially malicious DDoS traffic away from their network, thus allowing them to ensure the availability of their Internet resources for legitimate users.

Government ID (Managed Certification Service). A full turnkey back-end managed service that includes issuance of credentials on to smart cards or tokens, validation of those credentials, full auditing and reporting, as well as helpdesk and Global Support Services. It incorporates leading Certificate Authority technology such as UniCERT™ and Microsoft Windows 2003 Server CA, operated in adherence with the strict guidelines established by the Federal Common Policy. The Verizon Government ID solution is hosted in audited data centers and managed by our Global Security Operations team.

Identity Managed Service Offering (ID-MSO). IDMSO is a managed end-to-end security solution that enables public agencies and private organizations to simplify credentialing as well as control access to organizational resources. It provides the key components necessary to manage the full lifecycle of a Personal Identity Verification (PIV) and/or PIV-I (Interoperable) credentials.

Managed Email Content. Verizon Managed Email Content service, utilizing Skeptic technology, powered by MessageLabs, acts as a customer's first and strongest line of defense against viruses, spam, and unwanted e-mail content. By scanning e-mail at the network level, Managed Email Content can eliminate security threats before they reach their intended destination. And because Managed Email Content requires no additional hardware or software, it ensures 100-percent virus protection without the need for upgrades or patches.

Managed Security Services (Premises). Verizon Business offers Monitoring or Monitoring and Management Services for a selection of security devices based on a wide range of vendors and models.

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Managed Web Content. Managed Web Content Services, powered by MessageLabs, provide Internet-level protection and control functionality to scan customers' web traffic for malicious code, spyware, adware, and phishing. Sophisticated filtering can be achieved through control of user level access to specific sites by category, MIME type, and file extension.

MSS Network Based Firewall (SG Overlay). MSS Network Based Firewall - SG Overlay provides Secure Gateway - Firewall customers optional fully outsourced configuration, management, and monitoring services provided by the Verizon Security services team.

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OmniRoot (Enterprise). OmniRoot is the industry's leading Root Signing service. Most PKI-enabled applications require access to a "trusted" root certificate as part of the certificate validation process. Many software vendors have included "predistributed" root certificates in their products to support the certificate validation process. Working with a pre-distributed root makes deploying and using certificates easy.

SSL OnDemand. To reduce the cost and complexity of managing multiple SSL certificates Verizon Business offers SSL OnDemand an immediately deployable, low-cost managed PKI service for delivering SSL certificates directly from the customer site. With SSL OnDemand organizations can purchase certificates in bulk and issue them as needed. It allows customer appointed administrators to manage the complete certificate lifecycle and administrative tasks via an easy-to-use secure webbased interface.

Vulnerability Management Service (CoVM). The Co-Managed Vulnerability Management ("VM") service is a web-based hosted application service that provides Customer with the ability to assess Customer internal and external networks for vulnerabilities, and provides access to the remediation information that enables Customer to proactively and efficiently fix those vulnerabilities.

Digital Forensics (IR eDiscovery). Verizon IR operates computer forensic laboratories in seven strategically located countries around the globe, in Asia-Pacific, the Americas, and Europe/the Middle East. Each lab consists of a Field Analysis Environment, digital and physical Protected Storage facilities, supporting e-Discovery, digital forensics, computer incident response, and IT investigative engagements within that part of the world. Our global forensics lab infrastructure supports data processing from gigabytes to multi-terabytes, facilitating secure evidence handling practices based on applicable data privacy laws, private investigation guidelines, and other legislative requirements.

Electronic Discovery (IAM Data Discovery). Consist of eDiscovery Readiness Assessment, Data Collection/Early Case Assessment, Processing/Complex Analytics, Document Review/Production and Electronic Data Recovery.

Governance, Risk, and Compliance. Governance, Risk, and Compliance (GRC) services provide assessments of information security needs within regulatory requirements, best practices, and marketplace peer groups. Based on the assessment results, recommendations are made for reducing risks. This process provides direction for information assurance and system security investments and helps preserve business critical information assets.

Online Compliance Program for Payment Card Industry. The Online Compliance Program for PCI (OCP) is a full service offering providing Acquirers, Merchants and Payment Service Providers with a comprehensive solution to manage toward the Payment Card Industry Data Security Standard.

Rapid Response Retainer (24 & 48 hr). Rapid Response Retainer offers Dedicated Investigative Liaison, Upfront Discovery, Incident Escalation Hotline, Flexible Use of Hours, Access to our Risk Intelligence, Global Onsite Investigative Support and State of the Art Forensic Labs.

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Security Management Program (Enterprise). The Verizon Security Management Program (SMP) is a continuous, proactive IT risk reduction service that helps organizations comply with mandated security requirements, minimize their exposure to damaging threats, reduce the cost of security management, and conduct business operations confidently and securely in today's interconnected environment. SMP aligns the business and security needs of our customers by measuring IT risk, complementing compliance efforts, and demonstrating ongoing commitment to security with Verizon Cybertrust certifications. Unlike other information security service providers, we assure the maintenance of an optimal security posture with a repeatable, fixed priced, subscription-based offering and leverage our extensive security intelligence into a program.

Security Services. Security Services offer a wide range of solutions that span business, compliance, and technical needs to secure the extended enterprise. Verizon Business Security Services consultants leverage their deep security and industry expertise to advise customers on how to plan and implement the optimal security program for their specific enterprise. Verizon's Security Support Services provides the intelligence to assess security risk information, manage threats, help address compliance requirements, and reduce complexity of security programs — all in the context of each

Threat and Vulnerability. Threat and Vulnerability services provide detective, preventive, and corrective measures to help limit the frequency and impact of security incidents. Services include Internal and External Network Vulnerability Assessment, Penetration Testing, Wireless Security Assessment, VoIP Security Assessment, War Dialing, Application Vulnerability Assessment, Application Security Review, Secure Source Code Review, Secure Application Development Training, Social Engineering, Managed Security Services Design, Architecture, and Implementation and Firewall Policy Review and Implementation (FPRI).

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Customer Discount % off MSRP
10.50%
10.50%
10.50%